



## **Guidance to Clinical Commissioning Groups and Health and Wellbeing Boards on commissioning for quality in dementia care**

## Personal outcomes

**I was diagnosed in a timely way**

**I am treated with dignity and respect**

**I know what I can do to help myself and who else can help me**

**I understand, so I make good decisions and provide for future decision-making**

**I feel part of a community and feel inspired to give something back**

**I get the treatment and support that are best for my dementia, and my life**

**I can enjoy life**

**Those around me and looking after me are well supported**

**I am confident my end of life wishes will be respected. I can expect a good death**

## I was diagnosed in a timely way

Excellent provision	How to get there	How to show you're there	Resources
GPs and practice staff have received awareness training	In-house education seminars, utilising local arrangements for Practice shut-down	Number of GPs and other practice staff at seminars	Devon & Torbay in-house education programme <a href="http://www.devon.gov.uk/dementiapathways.pdf">http://www.devon.gov.uk/dementiapathways.pdf</a>
	Dementia Fellows programme	Dementia Fellows appointed and active	Severn Deanery Dementia Fellows programme <a href="http://www.primarycare.severndeanery.nhs.uk/training/trainees/scholarships-and-fellowships/general-practitioner-dementia-fellowship-5-posts/">http://www.primarycare.severndeanery.nhs.uk/training/trainees/scholarships-and-fellowships/general-practitioner-dementia-fellowship-5-posts/</a>
	E-learning undertaken as part of annual training or appraisal requirement	Website hit rate Numbers having training Appraisal documentation	BMJ, RCGP e-learning Plymouth City Council Dementia Strategy and e-learning resource <a href="http://www.plymouth.gov.uk/plymouth_joint_dementia_strategy.pdf">http://www.plymouth.gov.uk/plymouth_joint_dementia_strategy.pdf</a>
There are clear Dementia care pathways to diagnosis that are publicly accessible	Develop local care pathway using stakeholder engagement event and publish online	Pathway is live online	Devon Map of Medicine Dementia pathway <a href="http://www.youtube.com/watch?v=VxUy6iNiYFY">http://www.youtube.com/watch?v=VxUy6iNiYFY</a>

## I was diagnosed in a timely way

Excellent provision	How to get there	How to show you're there	Resources
The pathway caters for people with Learning Difficulties, alcohol problems & head injury	Involve LD, specialist alcohol services and Neurology in stakeholder event. Commission LD service to undertake baseline cognitive assessment on all LD people on reaching adulthood.	Pathway caters for these groups specifically	Assessment of dementia in people with learning difficulties, Torr, J: <i>Advances in Mental Health &amp; Learning Disabilities</i> 3:3 (Sept 2009)
The pathway allows for primary care involvement in assessment & diagnosis	Agree with stakeholders the circumstances where a GP diagnosis is acceptable and any training or competence requirements	Pathway includes a route for GP diagnosis with supporting information on brain imaging and prescribing	Devon Map of Medicine Dementia Pathway <a href="http://www.youtube.com/watch?v=VxUy6iNiYFY">http://www.youtube.com/watch?v=VxUy6iNiYFY</a>  S Glos CCG dementia pilot
	LES to support GPs with workload associated with diagnosis	Number of GP Practices signing up to LES	Bristol CCG Dementia LES <a href="http://www.bristolccg.nhs.uk/media/20059/FOI%201314%20035%20Dementia%20Care%20Bristol%202013%20Onwards%20Paper%20for%20CCG%20Leadership%20Team.pdf">http://www.bristolccg.nhs.uk/media/20059/FOI%201314%20035%20Dementia%20Care%20Bristol%202013%20Onwards%20Paper%20for%20CCG%20Leadership%20Team.pdf</a>
	Work in partnership with Deanery to develop a GP ST3 care home dementia identification programme	Number of GP ST3s on programme; number of Care Homes where programme undertaken; number of dementia cases identified	Peninsula Deanery GP ST3 dementia programme  <a href="http://www.gprecruitment.org.uk/deanery/sw-peninsula.html">http://www.gprecruitment.org.uk/deanery/sw-peninsula.html</a>

## I was diagnosed in a timely way

Excellent provision	How to get there	How to show you're there	Resources
A system is in place for the identification of people with undiagnosed dementia in care homes	Commission specialist memory service to visit care homes and check all residents	Number of Care Homes visited Number of dementia cases identified	
	Resource the GP:Care Home relationship to ensure regular dedicated visits by GP and checking of residents without a diagnosis	Number of enhanced GP:Care Home arrangements in place Number of dementia cases identified GP & Care Home satisfaction survey	Lucerne House Care Home, Exeter <a href="http://www.barchester.com/Pages/Types-of-care/dementia-care.htm">http://www.barchester.com/Pages/Types-of-care/dementia-care.htm</a>
	Dementia Adviser service liaises with Care Homes to ensure residents likely to have dementia are flagged up to GP	Number of residents flagged up to GP	
Specialist diagnostic services (Memory Clinic) have capacity for expected demand	Commission Memory Clinic service according to incidence required to reach target prevalence	Waiting time from referral Time to diagnosis Patient & carer satisfaction survey results	Gloucestershire CCG Memory Clinic service specification Contact: <a href="mailto:helenbown@nhs.net">helenbown@nhs.net</a>
	Streamline Memory Clinic service, e.g. one stop shop	Number of follow up appointments	Devon Partnership Trust Memory Clinic redesign 2013

## I was diagnosed in a timely way

Excellent provision	How to get there	How to show you're there	Resources
Local services exist for people to seek advice even if they are not seeking a diagnosis Voluntary Sector	Memory Cafe network run by voluntary sector developed with seed corn start-up funding	Number of Memory Cafes and geographical distribution	Devon County Council Memory Cafe network <a href="http://dementiacaredevon.co.uk/devon-support/memory-cafes/">http://dementiacaredevon.co.uk/devon-support/memory-cafes/</a>
	Alzheimer's Society and Age UK encouraged to open local shop fronts when contracted to provide Dementia Advisor or similar services	Location of local shop fronts	Existing Alzheimer's Society and AgeUK shop fronts <a href="http://www.alzheimers.org">www.alzheimers.org</a> . <a href="http://www.ageuk.org.uk/">http://www.ageuk.org.uk/</a>
People admitted to acute hospital are checked for dementia.	Hospital CQUIN terms agreed with each local hospital	CQUIN reporting	NHS England CQUIN commissioning guidance <a href="http://www.england.nhs.uk/wp-content/uploads/2013/02/cquin-guidance.pdf">http://www.england.nhs.uk/wp-content/uploads/2013/02/cquin-guidance.pdf</a>
People at risk of dementia are checked regularly	All GP practices sign up to the Dementia DES	GP Practice DES sign-up DES achievement	NHS England Directed Enhanced Services scheme <a href="http://www.england.nhs.uk/wp-content/uploads/2013/03/ess-dementia.pdf">http://www.england.nhs.uk/wp-content/uploads/2013/03/ess-dementia.pdf</a>
	Pathway ensures follow-up of people diagnosed with Mild Cognitive Impairment	Number of people having annual MCI review and number progressing to dementia.	Devon Map of Medicine Dementia pathway

# I understand, so I make good decisions and provide for future decision-making

Excellent provision	How to get there	How to show you're there	Resources
Pre- and post-diagnosis information is offered in a variety of formats and languages	Include this requirement in Memory Clinic provider contract	Number of diagnosed patients given suitable leaflet(s) Local Interest Group feedback on leaflet content and style	<sup>2</sup> Gether NHS FT, Gloucestershire Dementia Web Gloucestershire <a href="http://www.gloucestershireccg.nhs.uk/?s=dementia">http://www.gloucestershireccg.nhs.uk/?s=dementia</a>
	Attach links to information leaflets to the online care pathway	Links exist and work	Alzheimer's Society factsheets <a href="http://www.alzheimers.org">www.alzheimers.org</a> .  Age UK factsheets <a href="http://www.ageuk.org.uk">www.ageuk.org.uk</a>
	Engage with libraries service to display and make available information	All Libraries have prominent information and resources about dementia	Devon County Council libraries service <a href="http://www.devon.gov.uk/index/socialcarehealth/mental_health/dementia-awareness.htm">http://www.devon.gov.uk/index/socialcarehealth/mental_health/dementia-awareness.htm</a>

# I understand, so I make good decisions and provide for future decision-making

Excellent provision	How to get there	How to show you're there	Resources
<p>Dementia adviser or support worker service in place for proactive contact, information provision, signposting and encouragement for provide for future decision-making</p>	<p>Commission Dementia Advisor or support worker service according to local need and expected prevalence. Ensure key outcomes are contractual</p>	<p>Number of patients and carers referred (or self-referred) to the service            Time to initial contact            Frequency of further contacts            Patient and carer feedback survey results            Acute hospital admissions of people with dementia as secondary diagnosis falls            Rise in number of permanent Care Home placements for people with dementia flattens</p>	<p>Dementia Partnership South West – Evaluation of Dementia Adviser Role (2011)  <a href="http://ihsc.worc.ac.uk/dementia/South%20West%20Dementia%20Partnership%20-%20An%20evaluation%20of%20dementia%20support%20worker%20roles.pdf">http://ihsc.worc.ac.uk/dementia/South%20West%20Dementia%20Partnership%20-%20An%20evaluation%20of%20dementia%20support%20worker%20roles.pdf</a></p> <p>Local Evaluation of Dementia Advisers (National Demonstrator Site), Institute for Dementia Studies, Worcestershire University (  <a href="http://www.worcester.ac.uk/documents/Dementia_Adviser_Service_Final_Report.pdf">http://www.worcester.ac.uk/documents/Dementia_Adviser_Service_Final_Report.pdf</a></p> <p>Dementia Adviser Service, Somerset  <a href="http://www.dementiasomerset.org.uk/local-services/somerset-dementia-adviser-service/">http://www.dementiasomerset.org.uk/local-services/somerset-dementia-adviser-service/</a></p> <p>Alzheimer's Society Dementia Support Service, NEW Devon CCG  <a href="http://www.bbc.co.uk/news/uk-england-devon-20367644">http://www.bbc.co.uk/news/uk-england-devon-20367644</a></p> <p>Dementia UK Admiral Nurse service  <a href="http://www.dementiauk.org/what-we-do/admiral-nurses/">http://www.dementiauk.org/what-we-do/admiral-nurses/</a></p>

# I get the treatment and support that are best for my dementia, and my life

Excellent provision	How to get there	How to show you're there	Resources
All people diagnosed with dementia appear on the GP QOF register	Encourage or incentivise GP Practices to check computer systems for diagnosed patients lacking a QOF read code	Practice dementia prevalence from QOF register, and diagnosis rate, rise	GPES data extraction  Dementia Prevalence Calculator (GP Level data) <a href="http://www.dementiaprevalencecalculator.org.uk">www.dementiaprevalencecalculator.org.uk</a>
	Develop a system for checking that all patients seen by Memory Clinic are on the GP QOF register	Practice dementia prevalence rises Practices report how many extra patients were found	Dementia Prevalence Calculator (GP Level data) <a href="http://www.dementiaprevalencecalculator.org.uk">www.dementiaprevalencecalculator.org.uk</a>
All people on the GP QOF register receives an annual review	Provide guidelines on annual review requirements in online dementia care pathway	QOF DEM003 achievement	GPES data extraction
Acetylcholinesterase inhibitors available to all who are eligible for it	Local shared care guideline in place	Prescribing rates for acetylcholinesterase inhibitors rises	Medicines Management prescribing data
	A system in place for GP initiation of acetylcholinesterase inhibitors if GP diagnosis of mild and/or moderate Alzheimer's Dementia is occurring	GP feedback survey on initiation of drugs	Bristol CCG Primary Care Dementia Wellbeing Service <a href="http://www.bristolccg.nhs.uk/media/19316/LOT3%20BMH05%20Dementia%20Service%20Specification%2004-06-13%20v2.pdf">http://www.bristolccg.nhs.uk/media/19316/LOT3%20BMH05%20Dementia%20Service%20Specification%2004-06-13%20v2.pdf</a>

## I get the treatment and support that are best for my dementia, and my life

Excellent provision	How to get there	How to show you're there	Resources
Post-diagnosis non-drug evidence-based interventions are offered	CCG commissions the provision of a menu of post-diagnosis intervention groups according to NICE guidelines	Number of patients and carers attending groups Feedback results	Plymouth Community Healthcare dementia interventions <a href="http://www.dementiapartnerships.org.uk/organisation/plymouth-community-healthcare/">http://www.dementiapartnerships.org.uk/organisation/plymouth-community-healthcare/</a>
	If GP diagnosis is available ensure all interventions are accessible to patients so diagnosed	Number of patients and carers attending groups who were not referred by Memory Clinic	Devon Partnership Trust intervention service (from June 2013)
	Encourage the provision of local voluntary sector interventions	Voluntary sector report on number and location of interventions offered	Singing For The Brain <a href="http://www.alzheimers.org.uk/site/scripts/documents_info.php?documentID=760">http://www.alzheimers.org.uk/site/scripts/documents_info.php?documentID=760</a>
Dementia care pathway for post-diagnosis published and publicly available	Develop local care pathway using stakeholder engagement event and publish online	Availability of pathway online Hit rate per month	Devon Map of Medicine - Dementia Pathway

# I get the treatment and support that are best for my dementia, and my life

Excellent provision	How to get there	How to show you're there	Resources
Publicly available menu of local social care resources	Easily accessible information and access to Adult Social Care	Local Interest Group or patient and carer feedback	Devon Carers <a href="http://www.devoncarers.org.uk/">http://www.devoncarers.org.uk/</a>  Devon Community Directory <a href="http://www.directory.devon.gov.uk/kb5/devon/directory/home.page">http://www.directory.devon.gov.uk/kb5/devon/directory/home.page</a>
	Include social care contact details and information in online Dementia care pathway		Devon Map of Medicine Dementia pathway (new social care nodes)
Information and support offered on the use of personal budgets and direct payments	Easily accessible information and access to Adult Social Care		
Responsive interventions at times of crisis to maintain people with dementia at home where possible	Develop local community mental health service for older people according to times of highest need (e.g. Friday afternoons)		
	LA commissions a rapid response social care or multidisciplinary team		South Devon intermediate care pilot <a href="http://www.sdhct.nhs.uk/pdf_docs/soc.pdf">http://www.sdhct.nhs.uk/pdf_docs/soc.pdf</a>

# I get the treatment and support that are best for my dementia, and my life

Excellent provision	How to get there	How to show you're there	Resources
Commission robust care pathways for inpatient care of people with dementia with a whole system approach	7 day a week mental health liaison service for older adults on hospital wards, specifically resourced against periods of high demand.	Monitor length of stay data for people with dementia. Aim for reduction in length of stay by 5-7 days.	Royal United Hospital, Bath, dementia pathway pilot <a href="http://www.dementiapartnerships.org.uk/projects/integrating-hospital-and-community-care-pathways-in-bath/">http://www.dementiapartnerships.org.uk/projects/integrating-hospital-and-community-care-pathways-in-bath/</a>
	7 day a week mental health liaison service for older adults in A&E departments, specifically resourced against periods of high demand.	Monitor admissions and length of stay data for people with dementia.	Birmingham RAID service <a href="http://www.dementiauk.org/assets/files/what_we_do/networks/liason/RAID_Faculty_of_Old_Age_Psychiatry_17.3.111.pdf">http://www.dementiauk.org/assets/files/what_we_do/networks/liason/RAID_Faculty_of_Old_Age_Psychiatry_17.3.111.pdf</a>
Local guidelines for drug and non-drug alternatives to antipsychotics in the management of BPSD for health and social care providers	Develop guidelines and publish in local drug Formulary and in online Dementia care pathway	Publication of guidelines	Local drug formularies
	Develop a local system to ensure timely review of antipsychotic use once initiated with a view to reducing/stopping, e.g. via Pharmacies	Reviews undertaken Number of dose reductions Number of discontinuations Antipsychotic prescribing rate	
Pharmacies prioritise medicines use	Pharmacist dementia training through Local Professional Network	Number of pharmacists trained	

## I get the treatment and support that are best for my dementia, and my life

Excellent provision	How to get there	How to show you're there	Resources
Medicines use reviews for people with dementia	Medicines Management team and Pharmacy work closely	Agreed plans for joint working	
Local peer support networks are established	Memory Cafe network run by voluntary sector developed with seed corn start-up funding	Number of Memory Cafes Attendance numbers	Plymouth Alzheimer's Society Memory Cafe network <a href="http://www.alzheimers.org.uk/site/custom_scripts/branch.php?branch=true&amp;branchCode=14555">http://www.alzheimers.org.uk/site/custom_scripts/branch.php?branch=true&amp;branchCode=14555</a>
Commissioned services are appropriately evaluated	New services are evaluated after 12 months and then regularly every 18 months thereafter.	Evaluation is reviewed by commissioner and necessary actions taken.	Bristol CCG Primary Care Dementia Wellbeing Service <a href="http://www.bristolccg.nhs.uk/media/19316/LOT3%20BMH05%20Dementia%20Service%20Specification%2004-06-13%20v2.pdf">http://www.bristolccg.nhs.uk/media/19316/LOT3%20BMH05%20Dementia%20Service%20Specification%2004-06-13%20v2.pdf</a>

## Those around me and looking after me are well supported

Excellent provision	How to get there	How to show you're there	Resources
Provision of carer registration and offer of annual health and finance checks	Local Authority commissions carer check programme	Number of carer checks undertaken Carer feedback	Devon County Council Carer Check Programme <a href="http://www.devon.gov.uk/carershealthandwellbeingchecks.htm">http://www.devon.gov.uk/carershealthandwellbeingchecks.htm</a>
Provision of post-diagnosis intervention groups for carers	CCG commissions the provision of post-diagnosis intervention groups for carers	Carer attendance at groups Carer feedback	Plymouth Community Healthcare interventions
Provision of specific social services interventions for carers	Menu of respite, carer breaks and other support methods	Carer feedback Local Interest Group opinion	Dementia Web Gloucestershire <a href="http://www.gloucestershireccg.nhs.uk/?s=dementia">http://www.gloucestershireccg.nhs.uk/?s=dementia</a>

## I am treated with dignity and respect

Excellent provision	How to get there	How to show you're there	Resources
Availability of life story resources particularly if the person is in a care home or hospital	CCG contracts Memory Clinic provider to offer patient life story resource at time of diagnosis	Number of resources supplied Number completed	Gloucestershire CCG & 2Gether NHS FT <a href="http://www.gloucestershireccg.nhs.uk/?s=dementia">http://www.gloucestershireccg.nhs.uk/?s=dementia</a>
	Contract Dementia Adviser service to support the patient in developing a life story	Number of life stories completed	Devon County Council & Alzheimer's Society Dementia Support Service <a href="http://www.bbc.co.uk/news/uk-england-devon-20367644">http://www.bbc.co.uk/news/uk-england-devon-20367644</a>
	Hospital Dementia pathway includes life story resource provision	Number of life stories completed	Derriford Hospital, Plymouth, dementia app and pathway <a href="http://www.plymouthhospitals.nhs.uk/ourorganisation/newsandpublications/pressreleases/Pages/NewappforDementiaAssessment.aspx">http://www.plymouthhospitals.nhs.uk/ourorganisation/newsandpublications/pressreleases/Pages/NewappforDementiaAssessment.aspx</a>  <a href="http://www.ourhealth.southwest.nhs.uk/dementia-care/living-well-with-dementia/care-in-hospital/hospital-care-in-plymouth.html">http://www.ourhealth.southwest.nhs.uk/dementia-care/living-well-with-dementia/care-in-hospital/hospital-care-in-plymouth.html</a>  Caring for People with Dementia: You can make a difference <a href="http://dementiapartnerships.com/resource/caring-for-people-with-dementia-you-can-make-a-difference/">http://dementiapartnerships.com/resource/caring-for-people-with-dementia-you-can-make-a-difference/</a>
Dementia training and awareness-raising amongst professional carers	Domiciliary and Care Home staff training programme	Number of staff trained Trainee feedback	Gloucestershire County Council dementia education and training strategy <a href="http://www.gloucestershire.gov.uk/extra/article/108334/More-about-our-Dementia-Training-and-Education-Strategy">http://www.gloucestershire.gov.uk/extra/article/108334/More-about-our-Dementia-Training-and-Education-Strategy</a>

## I am treated with dignity and respect

Excellent provision	How to get there	How to show you're there	Resources
Dementia training and awareness-raising amongst hospital staff	Dementia is module in annual compulsory training programme	Trainee feedback Attitudinal questionnaire scores	Derriford Hospital, Plymouth <a href="http://www.plymouthhospitals.nhs.uk/ourorganisation/newsandpublications/pressreleases/Pages/NewappforDementiaAssessment.aspx">http://www.plymouthhospitals.nhs.uk/ourorganisation/newsandpublications/pressreleases/Pages/NewappforDementiaAssessment.aspx</a>  <a href="http://www.ourhealth.southwest.nhs.uk/dementia-care/living-well-with-dementia/care-in-hospital/hospital-care-in-plymouth.html">http://www.ourhealth.southwest.nhs.uk/dementia-care/living-well-with-dementia/care-in-hospital/hospital-care-in-plymouth.html</a>
Dementia champions in all institutions	Promote Dementia champions in each hospital	Dementia champions on all wards and outpatient facilities	Gloucester Royal Hospital Dementia Champions programme <a href="http://www.gloshospitals.org.uk/en/News/Press-Releases/Talk-Dementia-19-25-May-2013/">http://www.gloshospitals.org.uk/en/News/Press-Releases/Talk-Dementia-19-25-May-2013/</a>
	Encourage Care Homes to adopt the Dementia Quality Mark or similar standards	Proportion of care homes achieving Quality Mark status	Plymouth City Council Dementia Quality Mark <a href="http://www.plymouth.gov.uk/dementiaqualitymark">http://www.plymouth.gov.uk/dementiaqualitymark</a>
Dementia friendly communities in all areas with local business sign-up	H&WBs identify ways to support communities in becoming dementia friendly	Number of local Dementia Friendly Communities Local Interest Group involvement Patient and carer feedback	Alzheimer's Society information on Dementia Friendly Communities <a href="http://www.alzheimers.org.uk/site/scripts/documents_info.php?documentID=1843">http://www.alzheimers.org.uk/site/scripts/documents_info.php?documentID=1843</a>

## I know what I can do to help myself and who else can help me

<b>Excellent provision</b>	<b>How to get there</b>	<b>How to show you're there</b>	<b>Resources</b>
Preventative information is publicly available to those who do not have dementia but are ageing.	Public Health dementia awareness campaign focuses on prevention. Healthcare professionals are aware of evidence-based prevention strategies.	Prevention information leaflet available locally. Publication of awareness campaign.	The CDC Healthy Brain Initiative, USA <a href="http://www.cdc.gov/aging/pdf/hbibook_508.pdf">http://www.cdc.gov/aging/pdf/hbibook_508.pdf</a>

## I feel part of a community and feel inspired to give something back

Excellent provision	How to get there	How to show you're there	Resources
Local Interest Groups to allow service users to feedback on services both existing and proposed	Include the development of Local Interest Groups in the requirements of a Dementia Adviser service	Local Interest Groups active and contribute to CCG & LA strategy, policy and plans	Torbay Local Interest Group <a href="http://tdaa.co.uk/torbay-dementia-action-alliance/">http://tdaa.co.uk/torbay-dementia-action-alliance/</a>
10% of people with dementia involved in research	All providers have systems in place to encourage patient involvement with research. Providers view patient enrolment into research as routine business. NIHR-funded research programmes	Number of patients seen by Memory Clinics who have signed up for research involvement. Number of research projects actively recruiting on time and to target.	Bristol CCG Primary Care Dementia Wellbeing Service <a href="http://www.bristolccg.nhs.uk/media/19316/LOT3%20BMH05%20Dementia%20Service%20Specification%2004-06-13%20v2.pdf">http://www.bristolccg.nhs.uk/media/19316/LOT3%20BMH05%20Dementia%20Service%20Specification%2004-06-13%20v2.pdf</a>
Support Dementia Friends programme	CCG and LA staff become Dementia Friends	Number of staff who are Friends	Dementia Friends resources <a href="http://www.dementiafriends.org.uk/">http://www.dementiafriends.org.uk/</a>

## I can enjoy life

Excellent provision	How to get there	How to show you're there	Resources
Local clubs and societies sign up to Dementia Friendly Community or Action Alliance	H&WBs identify ways to support communities in becoming dementia friendly	Communities display Alzheimer's Society logo	Alzheimer's Society information on Dementia Friendly Communities <a href="http://www.alzheimers.org.uk/site/scripts/documents_info.php?documentID=1843">http://www.alzheimers.org.uk/site/scripts/documents_info.php?documentID=1843</a>
Direct Payments to spend on personal interests	LA maximises availability of Direct Payments to people with dementia and their carers	% of those receiving social care support who receive at least part of it as Direct Payment	NHS Somerset CCG Personal Health Budget programme <a href="http://www.somerset.nhs.uk/welcome/health-staff/patientsafety/personal-health-budgets/">http://www.somerset.nhs.uk/welcome/health-staff/patientsafety/personal-health-budgets/</a>

# I am confident my end of life wishes will be respected. I can expect a good death

Excellent provision	How to get there	How to show you're there	Resources
Promotion of LPA and Advance Directive completion	CCG commissions post-diagnosis group sessions for patients and carers	Attendee feedback Number of advance decision plans formally documented	Devon Partnership Trust in partnership with local lawyer Contact: <a href="mailto:jenny.richards@devon.gov.uk">jenny.richards@devon.gov.uk</a>
	Dementia Advisor service promotes advance care decision-making	Number of advance decision plans formally documented	
Clear local guidelines for capacity check and documentation	LA develops guidelines with End of Life team	Number of checks in Care Homes	Kernow CCG Capacity Check document contact: <a href="mailto:info@dementiapartnerships.com">info@dementiapartnerships.com</a>
Local decision support pathway for deciding and documenting end of life decisions where capacity is lost including involvement of carer and family	CCG develops end of life decision document that is agreed with all stakeholders including hospitals, ambulance service, GPs, district nurses and social care providers	Number of documents in place Number of acute hospital admissions from Care Homes Number of people dying in preferred place of death	Kernow CCG capacity check document with Peninsula Deanery Contact: <a href="mailto:info@dementiapartnerships.com">info@dementiapartnerships.com</a>

## General Resources

Department of Health (2009) [Living Well With Dementia: a national dementia strategy](#)

Department of Health (2011) [Dementia Commissioning Pack](#)

Dementia Partnerships (2013) [10 key steps to improving diagnosis, and diagnosis pathways](#)

Dementia Partnerships (2011) [South West Hospital Standards in Dementia care](#)

National Institute for Health and Care Excellence (2013) [CMG48: Support for commissioning of dementia care](#)

National Institute for Health and Care Excellence (2013) [QS30: Supporting people to live well with dementia](#)

National Institute for Health and Care Excellence (2011) [Clinical guideline CG42 Dementia: supporting people with dementia and their carers in health and social care](#)

National Institute for Health and Care Excellence (2011) [Technology appraisal TA217. Donepezil, galantamine, rivastigmine and memantine for the treatment of Alzheimer's disease](#)

National Institute for Health and Care Excellence (2010) [QS1: Dementia Quality Standard](#)

NHS England (2013) [Commissioning for quality and innovation \(CQUIN\): 2013/14 guidance](#)

NHS England (2013) [Dementia Direct Enhanced Service 2013-14](#)

NHS England (2013) [Dementia Prevalence Calculator](#)